ChatGPT

Coinbase Availability (24/7 Operations Report)

Executive Summary: Coinbase's **core crypto trading** services (spot markets, market/limit orders, staking, and API access) are generally available **24/7** worldwide, reflecting the always-on nature of crypto markets [1] [2]. In contrast, **fiat-related services** (bank deposits/withdrawals, ACH, wires) and payment methods are tied to traditional banking schedules (often only business hours) and may be limited on weekends or holidays. Customer support has expanded (recently to 24/7 phone/chat in major markets [3]) but may still vary by region or channel. Coinbase follows scheduled maintenance windows (e.g. short blockchain/network upgrades), and maintains a public status page (status.coinbase.com) for updates. Major outages in 2024–2025 (e.g. ~3-hour service interruptions on May 14, 2024 and May 14, 2025 [4], and a 3h17m outage during an AWS us-east-1 failure on Oct 20, 2025 [5]) have affected logins, trading, and transfers. Orders placed during these periods either queue or operate with limited liquidity (order books thin, wider spreads, and queued limit orders for futures [6]). Users are advised to monitor Coinbase's status page (with email/SMS/Slack/Webhook alerts [7] [8]) and use limit orders or alternative exchange access to mitigate downtime risk.

Service Availability (24/7 vs Business Hours)

Service	Always-On?	Notes / Conditions
Spot Crypto Trading	Yes	Crypto trading never sleeps. Orders (market, limit, stop) can be placed any time. Liquidity may dip on low-volume hours. (Markets normally in *Full-Trading* mode [1].)
Limit Orders	Yes	Limit orders can be placed/canceled 24/7. They may simply rest on the order book until filled or canceled. In extreme cases Coinbase can switch a market to *Limit-only* mode (blocking market orders) during maintenance [9].
Market Orders	Yes (Crypto only)	Executed immediately against available liquidity. On futures markets (e.g. US crypto futures), market orders *cannot* be queued when markets are closed [6]; on spot markets they execute around the clock.
Staking (Rewards)	Yes	Staking operations (e.g. ETH 2.0 or PoS rewards) run continuously. (Rewards are issued on fixed schedules but staking remains open.)
Fiat Deposits / Withdrawals	No	Tied to banking hours. For example, USD ACH transfers work only on business days (typically M–F, 9am–5pm) and can't be initiated on weekends or banking holidays [10]. Wire transfers likewise only post during bank business hours. Euro/fiat rails follow similar constraints.

Service	Always-On?	Notes / Conditions
ACH / Wire (Fiat) Transfers	No	As above. Coinbase notes certain ACH/EFT services may have intermittent delays even within hours (see status incidents [11]). Typically closed on weekends/holidays. Users may queue transfers, but final settlement waits for next banking window.
Card Payments	Conditional	Debit/credit card funding is accepted around the clock, but real-time approval depends on the card network and issuing bank. (In practice, cards can be used 24/7, but some issuers block transactions outside business hours.)
Customer Support (Live)	Partially	Coinbase now offers 24/7 **live** chat/phone support in major markets (US, UK, DE, JP and others) [3]. However, support hours for email or regional teams may still be "business hours" in other jurisdictions [12].
API (REST/ Websocket)	Yes	Coinbase's API endpoints are intended to be available continuously. (Developers can subscribe to status webhooks [7] to detect outages.)
Coinbase Pro / Advanced Trade	Yes (Crypto)	Crypto order books run 24/7. (Advanced Trade *is* the spot exchange, running on the same infrastructure.) Futures markets generally run continuous trading except short daily breaks [2]. Stock trading (Coinbase Capital Markets) is limited to ~24×5.

Table: Coinbase services and their round-the-clock status (Yes = 24/7 always; No = limited to business hours; Conditional = usually on but with caveats).

Regional and Jurisdictional Differences

Coinbase's availability varies by country. Globally, **sanctioned regions** (OFAC-designated countries like North Korea, Iran, Syria, Cuba, Crimea, etc.) are outright blocked [13]. In other markets, Coinbase often operates only crypto-to-crypto or limited services unless it secures local compliance. For example:

- **India:** After a two-year hiatus, Coinbase reopened in India (late 2025) for crypto trading only [14]. Indian users can trade crypto against crypto, but INR fiat deposits are not yet enabled (fiat on-ramp planned for 2026) [14].
- **Philippines:** Access to Coinbase was blocked in 2024 for lacking local licenses [15]. Filipino ISPs were ordered to restrict Coinbase, Gemini, etc., giving users a transition period to withdraw funds.
- **Pakistan, Bangladesh, Philippines, Russia, Colombia:** Reports indicate Coinbase access is unavailable or limited in these countries [16]. (E.g., Coinbase support confirmed no service in Pakistan [17].) These restrictions stem from either local bans or failure to register.
- **Canada:** Fully available. Coinbase launched in Canada (Aug 2023) and became a *registered "restricted dealer"* by April 2024 [18], enabling CAD deposits/withdrawals via Interac e-transfers.
- **EU/UK/Australia/etc.:** Most developed markets are supported with full fiat and crypto services (subject to local regulations). Coinbase holds licenses or registrations (e.g. FCA in UK, ASIC in Australia, and recently FinCEN registration in US).

- **Other countries:** Even where technically "supported," some features may be limited. For instance, Coinbase notes that in Mexico and Argentina only crypto transfers are allowed (no fiat on/off-ramp) [19]. These regional nuances mean users should consult Coinbase's country selector or support info for their locale.

Maintenance Windows and Outages

Coinbase performs **scheduled maintenance** (typically short, planned) and logs incidents on its status page. For example, in Feb 2026 Coinbase noted a *15-minute Cosmos (ATOM) network upgrade* that briefly delayed ATOM deposits (trading remained unaffected) [20]. Such maintenance windows often last minutes to an hour and are announced in advance on status.coinbase.com.

Recent Major Outages: In the past three years Coinbase has had a few multi-hour incidents:

- **May 14, 2024:** A system-wide outage lasted *about 3 hours* (≈4:15–7:35 UTC), impacting logins, trading, and fiat transfers. Services were restored by ~07:35 UTC [4] [21].
- **January 2025:** A surge in Solana activity caused transaction delays/cancellations. Coinbase CEO Brian Armstrong reported delays in Solana sends as Solana trading hit records [22]. (No full outage, but widespread slowness in Solana network activity on Coinbase.)
- **May 14, 2025:** Another ~3-hour outage occurred (≈4:19–7:34 UTC) [4], again affecting all users. Some withdraws/transfers remained slow to clear even after services appeared "back to normal."
- **October 20, 2025:** A massive AWS **us-east-1 regional outage** took Coinbase mostly offline for ~3h17m [5]. Coinbase later reported that services from logins to trading and staking were degraded during this period. (Coinbase's postmortem noted cascading AWS failures—first DynamoDB, then EC2 connectivity—caused login blocks and trading downtime [23] [24].)

These outages underscore typical causes: third-party infrastructure (AWS) failures, or extreme demand triggering capacity limits. Most issues are resolved within hours, but they can disable 24/7 trading temporarily.

```
timeline
    title Major Coinbase Outages (2024–2025)
    2024-05-14 : System-wide outage (~3h) [4] [21]
    2025-01-22 : Solana transaction delays (high traffic) [22]
    2025-05-14 : System-wide outage (~3h) [4]
    2025-10-20 : AWS us-east-1 outage (~3h17m) [5]
```

Table: Timeline of recent major service disruptions. (All times UTC)

Order Execution Off-Hours and Illiquid Markets

Because crypto markets run continuously, **spot trades on Coinbase never truly "close."** Limit orders placed at odd hours simply rest on the order book until filled (or canceled). Market orders execute against whatever liquidity exists at that time; in illiquid periods they may incur larger slippage (worse prices). Coinbase charges its normal maker/taker fees regardless of time of day. Futures markets (such as US-regulated crypto futures) do have brief daily closures – e.g. a one-hour break each day at 17:00–18:00 ET [2]

– during which new market orders cannot be executed. (During such breaks, Coinbase will queue limit/stop orders to activate on open, while market orders are rejected [6].) Importantly, customers cannot be liquidated when a market is closed, though extreme overnight price moves will affect futures positions at the next open [10].

In practice, outside of those short breaks the order engine functions normally 24/7. As noted, high volatility can trigger protective modes (e.g. limit-only mode) that reject market orders until stability returns [9]. Traders should be mindful that volatility and thin order books (common late-night or holiday periods) can delay fills or worsen prices, even though the platform itself remains "open."

Status Monitoring and Downtime Mitigation

- **Real-time Status:** Coinbase publishes live system status at status.coinbase.com. Users can subscribe to updates via email/SMS/Slack or even webhook (URL) notifications [7]. The site also offers RSS/Atom feeds for incidents [25]. Following Coinbase's official Twitter handle (@coinbase) can also give alerts to major issues.
- **Alerts/Automation:** Developers can use Coinbase's Statuspage webhooks to programmatically receive incidents [7]. Additionally, third-party trackers (e.g. status.gemini.com for sister services, or sites like DownDetector) sometimes note outages. Setting personal calendar alerts for known maintenance (from status announcements) helps avoid surprises.
- **Best Practices:** To mitigate downtime risk, users can: (1) **Use limit orders** rather than market orders during volatile or off-hours to control price. (2) Keep some funds off-exchange (in personal wallets or a secondary exchange) in case Coinbase is unreachable. (3) Maintain alternative transfer methods (e.g. multiple payment rails). (4) Monitor market liquidity – if prices jump rapidly, expect possible delays on an exchange. (5) Follow Coinbase's official communications for maintenance notices and resolve times.

Sources: Official Coinbase Help and blog posts [2] [5], Coinbase status page and incident history [20] [7], and reputable news reports [4] [15] have been used. Where direct data was unavailable (e.g. precise global hours), industry standard operating patterns and regulatory notices were applied. All information is current as of March 2026.

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